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## ŠKODA Connect: mobile online services and Care Connect

- › **Mobile online services complement infotainment offering**
- › **Real-time navigation with recommended diversions**
- › **Care Connect: automatic Emergency Call and Breakdown Call at the press of a button**
- › **Proactive Service to arrange a vehicle service whilst on the move**
- › **Remote vehicle access**
- › **ŠKODA Connect portal brings ŠKODA Connect services to the customer's home computer**
- › **SmartLink+ enables integration of smartphone functions**

Thanks to the intelligent connectivity between car, smartphone and the latest generation of infotainment systems, the ŠKODA KAROQ is a multimedia experience. ŠKODA Connect is divided into two categories: the Infotainment Online services providing entertainment and information, and the Care Connect services providing support and assistance. The offer includes real-time navigation with recommended diversions in the event of a traffic jam, an automatic Emergency Call and the Parking Location function, which guides the driver to the car. Journeys can be programmed at home and transferred to the vehicle online.

The mobile online services from ŠKODA Connect are LTE-enabled. For example, they provide up-to-date **Traffic Information**, displaying the current traffic flow on the selected journey and suggesting alternative routes in the event of a traffic jam. In addition, the services provide information about nearby petrol stations (including fuel prices), parking spaces, news and other tailored information, including the weather.

The **Care Connect services** support the driver in many situations and are available for all infotainment systems. The **automatic Emergency Call** provides swift assistance: it is automatically activated when a restraint system, such as an airbag, is activated. The vehicle establishes a voice and data connection to a dedicated emergency call centre and transfers all of the necessary information. The driver or passengers can also trigger the Emergency Call manually via a button in the roof module.

The driver can also make a **Breakdown Call** via a button in the roof module. The third button connects an Info Call – which, for example, can be used to ask experts in the customer call centre technical questions about the vehicle.

The **Proactive Service** function allows the driver to arrange and prepare for a service whilst on the move.

The ŠKODA Care Connect services in the ŠKODA KAROQ also include **remote vehicle access**, which is available via the ŠKODA Connect app, i.e. on the user's smartphone. Remote vehicle access allows information about the status of the lights and fuel level as well as whether the windows, doors or sunroof are open to be accessed remotely. The auxiliary heating can also be operated via a smartphone. The Parking Location function shows the location of the car, and the Honk & Flash function makes it easier to find the car by activating its horn and indicators.



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Should the car leave a predefined area or be driven at a speed exceeding 130 km/h, the **Area Notification** and **Speed Notification** functions inform the owner as soon as this occurs. The Driving Data function rounds off the portfolio.

The ŠKODA Connect app is complemented by the **ŠKODA Connect portal**, which brings the ŠKODA Connect services to the customer's home computer: the portal can be used to configure services as well as transfer destinations and routes to the car.

The **SmartLink+** platform, with Apple CarPlay, Android Auto, MirrorLink™ and SmartGate, is optional for the entry-level Swing infotainment system. SmartLink+ is a standard feature of the higher-spec infotainment systems.

## Further information

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## ŠKODA AUTO

- › is one of the longest-established car manufacturers in the world. The company was founded in 1895 – during the pioneering days of the automobile. Today, the company's headquarters remain in Mladá Boleslav.
- › currently offers the following model series: CITIGO, FABIA, RAPID, OCTAVIA, KAROQ, KODIAQ and SUPERB.
- › delivered more than 1 million vehicles to customers worldwide in 2016.
- › has been part of Volkswagen Group since 1991, one of the most successful vehicle manufacturers in the world. ŠKODA, in association with the Group, independently manufactures and develops vehicles as well as components such as engines and gear transmissions.
- › operates at three locations in the Czech Republic; produces in China, Russia, Slovakia, Algeria and India mainly through Group partnerships, as well as in Ukraine and Kazakhstan with local partners.
- › employs over 30,000 people globally and is active in more than 100 markets.